

WebCare Pro



H&S Reliance Group Ltd | Lavington, Nairobi, P.O. Box 22926-00505

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WWW.HSRELIANCEGROUP.COM

Terms & Conditions

NOTE:

- **For ease of communication between H&S & your business, we will create a WhatsApp group and communicate any deadlines, queries and suggestions so that we are all aligned.**
- **All project deadlines are contingent upon the timely provision of content and information by the client. We strive to maintain flexibility in our scheduling to accommodate any unforeseen delays, provided that such delays do not significantly impact the overall project timeline. It is essential for the client to understand that adhering to the agreed-upon content submission dates will contribute to the successful and timely completion of the website creation process.**

***Ad hoc Services:**

If you require any additional services not included in the package above, such as videography, photography... We will provide you a separate quotation/rate card based on this request for your approval before commencement.

CONDITIONS OF ACCEPTANCE:

1. Cancellation of this order must be done within 24 hours of signing/submission before it is entered into our system. No Cancellation will be accepted after expiry of this period for any reason whatsoever.
2. All artworks prepared by H&S Reliance Group Ltd will remain the copyright of H&S Reliance Group Ltd and cannot be used in any other media of form without written consent of the publisher.
3. All photos taken by H&S Reliance Group Ltd or its agent and not compensated for by the customer, will remain a copyright of H&S Reliance Group Ltd and cannot be used in any other media or form without written consent of the publisher.
4. The customer must provide all materials, images and text for the website content to be created & designed, according to the set deadlines of the sitemap. Where materials are delayed from the customers part, H&S Reliance Group Ltd, will be free to amend the deadlines.
5. No responsibility can be accepted for losses arising from typographical or any other errors. Nor can H&S Reliance Group Ltd accept any responsibility for losses incurred as a result of incorrect information on the website.
6. All payments must be made as agreed. Where the complete payment has not been made by the client for the whole job/term committed, then all work will still remain the property of H&S Reliance Group Ltd until full payment has been received. Thus no responsibility will be accepted for losses incurred as a result.
7. The general conditions of acceptance stated here above will be considered accepted by the client when placing of an order. Any conditions stipulated on an agency's order which conflict with these conditions will be considered void.